



## **Country Club of Little Rock**

### ***Little Rock, Arkansas***

Director of Clubhouse Operations

Candidate Requirements



# about the club



The Country Club of Little Rock is located in the historic Pulaski Heights neighborhood overlooking the Arkansas River Valley and downtown skyline. Noted as one of the premier clubs of the south, the Country Club of Little Rock is a full-service club, committed to providing its Members with the finest club lifestyle, amenities and services.

Indoor and outdoor tennis facilities, state of the art fitness center, resort style pool pavilion, several world class dining venues and a professional and courteous Member services staff, all assure that the Members of the Country Club of Little Rock are treated to a premier Club lifestyle experience.

While honoring the rich tradition and history of the club, CCLR strives to remain relevant through continuous facilities improvements and strategic member programming for all demographics of members to enjoy.



[Visit the website](#)

# Club Amenities

- 18-hole Championship Golf Course
- State of the Art Fitness Facility
- Tennis Facility (8 hard courts, 7 clay courts & 4 pickleball courts)
- Family and Teen Center
- Outdoor Swimming Pool
- Clubhouse renovation completed in 2022



- Dining:
  - Mixed Grill
  - President's Dining Room
  - Garden Room
  - Centennial Lounge
  - Commons Coffee & Smoothie Bar
  - Poolside Café & Bar

## Club Overview

Initiation Fee	\$57,500
Dues Volume	\$6.6 M Operating, \$1.6 M Capital
Memberships	1000 Members
Gross Volume	\$14 M
F&B Volume	\$4.4 M
Gross Payroll	\$6 M
Employees	148
Average age	52
Board Members	9



*Country Club of Little Rock celebrated their 123-year anniversary this year, remaining one of the oldest clubs West of the Mississippi.*

# the position



**Country Club of Little Rock** is searching for an energetic, engaging, and passionate club and luxury hospitality professional who enjoys working in a fast-paced private club environment and has verifiable experience overseeing large-scale, multi-venue F&B operations. Someone who can lead and motivate their team to deliver exceptional and diverse experiences to the membership is a must. This individual should possess exceptional leadership abilities, which will drive a positive culture and promote development among their teams.

The Director of Clubhouse Operations will coordinate and oversee the following operations: Food and Beverage, Clubhouse Maintenance, Security, Family Activities, and Housekeeping. This individual will work closely with the GM/COO, acting as a thought partner as the Club honors the rich 123-year tradition while continuing to innovate into the future.



# Key Characteristics

- A positive and enthusiastic personality with passion for the club industry and proven track record of providing high quality, high touch services.
- A strong understanding of top-notch food and beverage experiences and a proven ability to cultivate exceptional dining experiences that consistently exceed member and guest expectations.
- Ability to hire, train, motivate and develop a high performing team in a top tier private club & luxury hospitality consistently.
- A natural leadership style which promotes an engaged, motivated staff.
- A mind for innovation and action with an ability to act as a thought partner alongside the GM/COO.
- Encompasses an intuitive style resulting in a sincere and visibly engaged presence with members, guests, and staff proving to be truly engaging when interacting with others.
- The individual should have experience developing innovative and engaging member programming and events for all member demographics.
- The ability to communicate effectively, both verbally and in writing.
- Disciplined follow-through and time management to ensure the vision and goals of the Club come to fruition.
- Ability to cultivate a high-level of member satisfaction through consistency in services and amenities.
- Effective fiscal management through development and delivery of actual operational and capital results.
- A sense of urgency and ability to balance multiple areas of responsibilities simultaneously.
- Adept in conflict management and problem solving; receiving and addressing Member feedback in a timely manner.
- A strong professional network and positive reputation in the industry.
- Possesses an acute attention to detail in the entirety of the operation through all services and facilities.
- The ability to promote interdepartmental communications, serving as the link between the departments.

responsibilities

# qualifications



- ✓ A minimum of 5-6 years of progressive leadership and management experience in a private club environment or a similar high-end hospitality environment, such as a luxury hotel or fine-dining restaurant.
- ✓ Certified Club Manager (CCM) designation with CMAA is a plus. Candidates who are in pursuit of this designation or interested in seeking this designation will be preferred.
- ✓ A Bachelor's degree in hospitality or business management preferred, or similar education and/or equivalent experience.
- ✓ The position is available immediately.

## salary and benefits

Salary is open and commensurate with qualifications and experience. The Club offers an excellent bonus and benefit package.



### **Team Vision Statement**

We S.T.R.I.V.E. for continuous improvement of the member experience and recognition as a national top-150 private member-owned country club.

### **Team Mission Statement**

"OUR FAMILY SERVING YOURS"

# IMPORTANT

Interested candidates should submit résumés along with a detailed cover letter which addresses the qualifications and describes your alignment/experience with the prescribed position **by Monday, January 20<sup>th</sup>, 2025.**

These documents must be saved and emailed in Word or PDF format (save as "Last Name, First Name, CCLR Director Club Ops Cover Letter" and "Last Name, First Name, CCLR Director of Club Ops Résumé") respectively to:

[Careers@thedeloziergroup.com](mailto:Careers@thedeloziergroup.com).

All requested information, along with references, should be emailed to the address above.

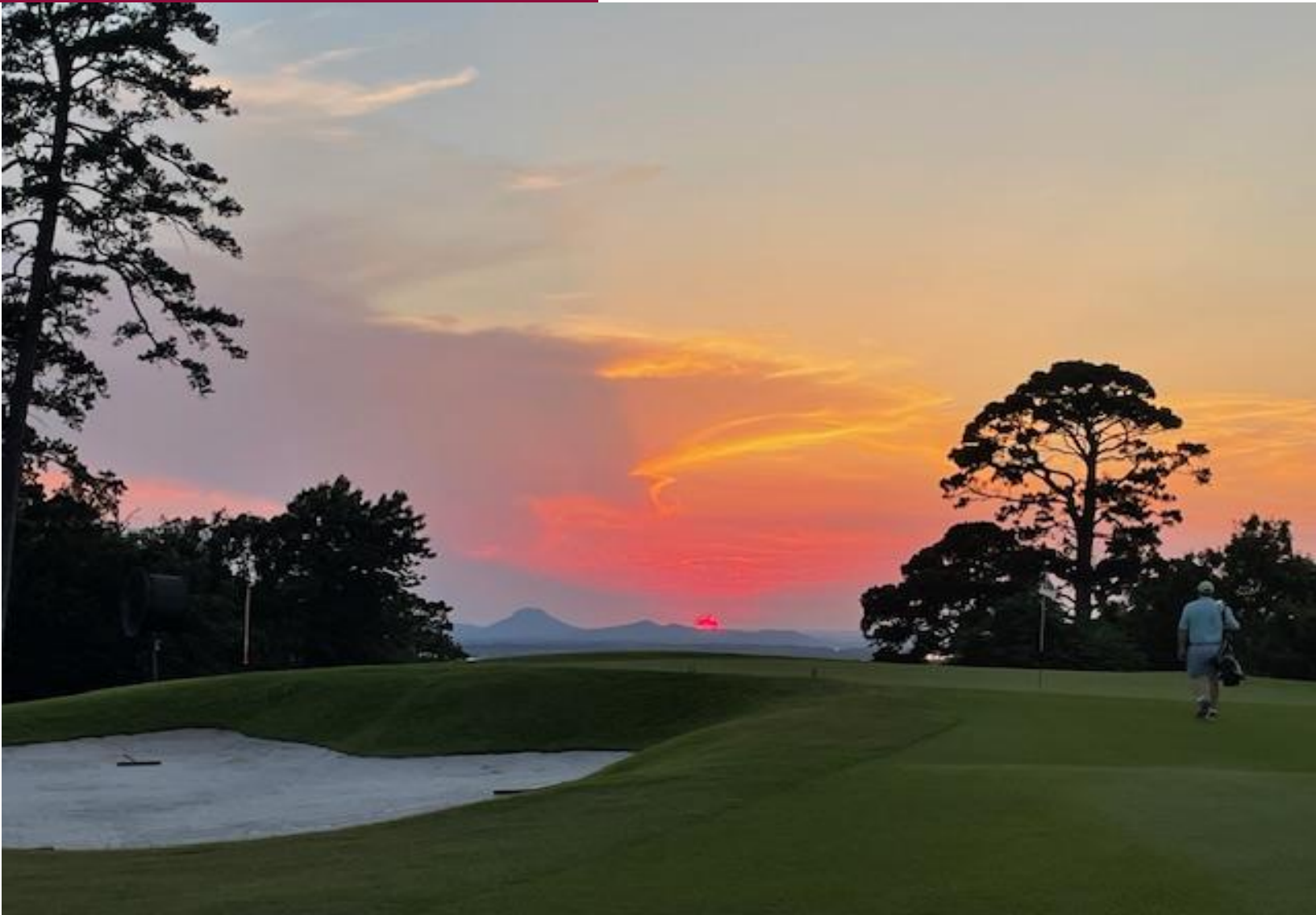
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